



**OFFICE OF THE CHIEF EXECUTIVE OFFICER
SHRI MATA VAISHNO DEVI SHRINE BOARD**

Central Office, Jammu Road, Katra (J&K) – 182301

E-mail: aceovb@maavaishnodevi.net, purchase_sec@maavaishnodevi.net

e-Request For Inviting Quotations (RFIQ)

e-RFIQ No. CO/Pur/Elect/624-I/2531 Dated: 07.10.2026

For and on behalf of the Shri Mata Vaishno Devi Shrine Board, through Chief Executive Officer, Offers under two bids system are invited from the **OEMs or their authorized distributors / dealers only** for entering into **Rate Contract for Supply of Heating Appliances of different types for a period of six (06) months** as per the Specifications, Quantity, Brands / Makes mentioned at **Annexure –“A”**:-

S. No.	Description of items	Amount of EMD
1.	Supply of Heating Appliances of different types	₹ 50,000/-

The RFIQ consisting of Qualifying Information, Eligibility Criteria, Specifications, Bill of Quantities, (B.O.Q), set of Terms & Conditions of RFIQ and other details can be seen / downloaded from the website:- <http://jktenders.gov.in> & on SMVDSB website www.maavaishnodevi.org as per following schedule:

Date of Publishing of RFIQ	08.10.2026 at 12:00 Noon
Download Start Date	08.10.2026 at 12:30 PM onwards
Bid Submission Start Date	08.10.2026 at 1:00PM onwards
Bid Submission End Date (Online)	15.10.2026 upto 3:00 PM
Date of Opening of Technical Bid (Online)	16.10.2026 at 3:00 PM
Date of Opening of Financial Bid (Online)	Shall be intimated to the technically qualified bidders.

The Bids shall be deposited in Electronic Format on the e-tender portal i.e. www.jktenders.gov.in and should be submitted strictly in accordance with the provisions of the detailed RFIQ. **Complete bidding process will be done online on e-tender portal www.jktenders.gov.in only.**

However, the e-RFIQ document is also available on the official website of SMVDSB i.e. www.maavaishnodevi.org for reference purpose only.

Earnest Money Deposit (EMD):

- Earnest Money Deposit amounting to **₹ 50,000/- (Rupees Fifty Thousand only)** shall be paid in the shape of **CDR / FDR** drawn from any Nationalized / Scheduled Bank duly pledged to the FA & CAO, SMVDSB.
- Alternatively, the bidders may also transfer the required amount on account of EMD in online mode (**IMPS / NEFT / RTGS**) in the following account of the Shrine Board:

Account No. : 0097010100000706
Type of Account : SB
Banker : Jammu and Kashmir Bank Ltd.
Branch : Main Branch Katra
IFSC Code : JAKA0KATTRA
Title of Account : Shri Mata Vaishno Devi Shrine Board

CDR/ FDR (in original) must be submitted in Purchase Section, Central Office, Katra on or before bid submission end date. **In case of online transfer**, the print-

copy of screenshot of transaction must be uploaded on the tendering portal only. **In addition, the full details of the Bank Account from which the transaction has been made shall have to written on the body of the Transaction Screenshot.** The transaction to the account specified above shall only be accepted. **The transaction made to any other account of Shrine Board shall be treated as failure to deposit the prescribed EMD.**

No document shall be submitted to SMVDSB in physical form except FDR / CDR.

Sd/-
(Vipan Bhagat) JKAS
Asstt. Chief Executive Officer

No: CO/Pur/Elect/624-I/2531

Dated: 07.10.2026

Instruction to bidders regarding e-tendering process:-

1. The interested bidder can download the e-RFIQ document from the website www.jktenders.gov.in and www.maavaishnodevi.org.
2. Before starting the bidding process, bidders are advised to carefully read the Instructions, Terms and Conditions mentioned in the Document online on e-tendering portal i.e. www.jktenders.gov.in.
3. The bidders, in their own interest, are requested not to wait till the last moment for submission of bid to avoid last minute rush and local problems related to internet connectivity, law and order, strike, closure of establishments etc. The SMVDSB shall not be responsible, if bids could not be uploaded due to such problems at the bidders' end.
4. The bidders must possess valid Digital Signature Certificate (DSC) issued from any agency authorized by Controller of Certifying Authority (CCA), Govt. of India and which can be traced up to the chain of trust to the Root Certificate of CCA. Bidders can get above mentioned digital certificate from any approved vendors.
5. The Bidders, who already possess valid (DSC) Digital Signature Certificates, need not to procure new Digital Signature Certificate.
6. The offer should be submitted (uploaded) strictly as per the terms and conditions and procedures laid down in the website failing which the offer is liable for rejection. Bidders should download the complete RFIQ including the Annexure and read carefully before filling the details and uploading the documents.
7. The offers with any deviations to the RFIQ's terms and conditions shall be liable for rejection.
8. The Technical Bids shall be opened online.
9. Only Financial Bids of technically qualified bidders shall be opened online.
10. The bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form.
11. Bids will be opened online as per time schedule mentioned in the RFIQ.
12. Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been attached with bid.
13. SMVDSB will not be responsible for delay in online submission of bids whatsoever reasons may be.
14. All the required information for bid must be filled and submitted online.
15. The details of EMD specified in the RFIQ document should be the same, as submitted online (scanned copies) otherwise bid will not be accepted.
16. Bidders are advised to use "My Documents" area in their user on <http://jktenders.gov.in>, e-tendering portal to store important documents like Balance sheet, GST Registration Certificate, OEM or authorization certificate and other related documents etc., and attach these certificates as Non-Statutory documents while submitting their bids.
17. Bidders are advised not to make any change in BOQ (Bill of Quantities) contents or its name. In no case they should attempt to create similar BOQ manually. The BOQ downloaded should be used for filling the item rate as prescribed and it should be saved with the same as it contains.
18. Bidders are advised to scan their documents at 100 DPI (Dots per Inch) resolutions with Black and White, PDF \ Scan properly.
19. The guidelines for submission of bid online can be downloaded from the website <http://www.jktenders.gov.in> and www.maavaishnodevi.org.
20. SMVDSB shall not be held responsible for selection criteria/policy matter being adopted by the Directorate of Information regarding publishing the RFIQ, in any of the newspaper under circulation.
21. The tenderer should carefully study the document and prepare his tender with consideration of all provisions of the document. He should fully acquaint himself with site conditions and all other factors which may influence preparation of his tender.

Sd/-
(Vipan Bhagat) JKAS
Asstt. Chief Executive Officer



**OFFICE OF THE CHIEF EXECUTIVE OFFICER
SHRI MATA VAISHNO DEVI SHRINE BOARD**

Central Office, Jammu Road, Katra (J&K) – 182301

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No.CO/Pur/Elect./624-I/2531

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For and on behalf of Shri Mata Vaishno Devi Shrine Board; through Chief Executive Officer (herein after referred as SMVDSB), offers are hereby invited from **OEMs or their authorized distributors / dealers only** for **entering into Rate Contract for Supply of Heating Appliances of different types for a period of six (06) months** as per the Specifications, Quantity, Brands / Makes mentioned at **Annexure –“A”**.

Schedule:

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Date of Opening of Financial Bids (Online)	Shall be intimated to the technically qualified bidders.

1. Procedure for submission of Bid:

Bidders are required to submit their bids **under 2 bid system** with Cover-I (Technical Bid) and Cover-II (Price Bid).

A. Technical Bid. This shall contain : -

(i) Earnest Money Deposit (EMD).

- EMD amounting to **₹ 50,000/- (Rupees Fifty Thousand only)** shall be paid in the shape of **CDR /FDR** drawn from any Nationalized / Scheduled Bank duly pledged to the FA & CAO, SMVDSB.
- Alternatively, the bidders may also transfer the required amount on account of EMD in online mode (**IMPS / NEFT / RTGS**) in the following account of the Shrine Board:

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In case of online transfer, the print-copies of screenshots of transaction must be uploaded on the tendering portal only. **In addition, the full details of the Bank Account from which the transaction has been made shall have to written on the body of the Transaction Screenshot.** The transaction to the account specified above shall only be accepted. **The transaction made to any other account of Shrine Board shall be treated as failure to deposit the prescribed EMD.**

- Furnishing of EMD for an amount less than the stipulated amount mentioned in the RFIQ or quoting the exemption as Small Scale Industries or any other reason shall not be entertained and the quotation / offer submitted by the firm shall be rejected outrightly. The quotation will be considered of only those firms who had submitted requisite EMD.
- The EMDs of all unsuccessful bidders shall be returned after the issuance of Purchase Order(s) in favour of successful bidder.

- e) EMD of successful bidder(s) shall be retained as Security Deposit which shall be released only after the completion of Rate Contract Period, subject to satisfactory report received from I/c Engineering Store, Banganga & Administrative Officer / Jr. Adm. Officer, SMVDNSH, Kakryal
- (ii) **OEM or its authorized Distributor / Dealer Certificate(s)** of the Makes / Brands offered. **The bidder shall also mention the Make offered in relevant column at Annexure "A" of RFIQ.**
- (iii) Copy of **GST certificate**
- (iv) RFIQ document **duly signed / stamped** on each leaf by the bidder.
- (v) Bidder's detail **as per Annexure "C"**
- B. Un-Price Bid:**
 - a) The bidder shall have to quote rates as per BOQ & has to submit online in the form of BOQ only as per **Annexure-B**.
 - b) The **rates** quoted shall be complete in all respect and include all taxes, excise duty, levies, service tax, transit insurance, freight, entry tax at Lakhanpur etc, loading & unloading, FOR Engineering Store Banganga Katra / SMVDNSH, Kakryal and shall **remain valid for a period of 06 months**. Nothing extra on any account shall be payable by the SMVD Shrine Board.
 - c) The price bid should be absolute and unconditional.
 - d) Conditional bids shall be rejected.
 - e) The price bids of only such bidders shall be opened, who qualify in the technical stage.
 - f) Price bids not conforming to above standards or suffering from any flaw shall be rejected.
2. *The participating bidder must ensure that only one quotation is submitted against a single PAN, irrespective of the number of GST registrations held. Any bidder found submitting more than one quotation against the same PAN shall be liable for rejection of bid and subsequently, debar from future dealings with SMVDSB for a period of three (03) years including forfeiture of EMD.*
3. **Conflict of Interest**
A bidder shall not have a Conflict of Interest with one or more bidders participating in this Request for Inviting Quotation (e-RFIQ). A Conflict of Interest shall be deemed to exist if a bidder:
 - a) Directly or indirectly controls, is controlled by, or is under common-control with another bidder; or
 - b) Has common proprietor(s), partner(s), director(s), legal representative(s), beneficial owner(s), or controlling interest with another bidder; or
 - c) Submits more than one quotation under the same Permanent Account Number (PAN), irrespective of the number of Goods and Services Tax Identification Numbers (GSTINs), business verticals, or branches; or
 - d) Directly or indirectly submits, or causes to be submitted, more than one quotation against this RFQ.

In the event of the existence of any of the above circumstances, all such quotations shall be liable to rejection and the Earnest Money deposit (EMD) shall be liable to forfeiture. Further, SMVDSB reserves the right to debar the concerned bidder(s) from participating in any procurement of SMVDSB for a period of three (03) years.
4. **Validity:**
The validity of quotation should be 90 days from the last date prescribed for submission.
5. Quantity mentioned in e-RFIQ is indicative and can be increased or decreased as per requirement.
6. **The rates of the firm(s) shall be considered on L-1 basis against each item(s).**
7. **Delivery:**
The material shall be delivered within a period of **15 days** from the date of issuance of Purchase Order(s) to be issued in favour of successful firm(s) during the validity of Rate Contract Period. Before participating, the competing firm(s) must ensure that it

has the capacity to meet the delivery period criteria. The Shrine Board may or may not extend the delivery period.

8. The material to be supplied strictly should be from the brands / makes / specifications mentioned in the e-RFIQ. No change in the Brand / Make shall be accepted. Any change in the Brand / Make shall outrightly be rejected.

9. **INSPECTION / LIFTING BACK OF REJECTED SUPPLIES:**

- a. On receipt, the material shall be inspected / checked by our Inspection Committee and if found of inferior quality/defective, the same will be rejected and the Board shall be at liberty to have the same procured from open market at the risk & cost of the supplier whereby the original supplier shall be liable to pay the extra cost, if any, involved in the process. The Competent Authority, however, may accept the replaced material within the delivery period if it conforms to the approved specifications.
- b. The rejected material shall have to be lifted by the supplier at his own risk and cost within a week's time, failing which storage charges @ 2% per day shall be imposed against the supplier for a period of one week. The penalty amount shall get doubled for each subsequent week and the rejected material in the stores shall be at the risk of the firm. Beyond one month the material shall be auctioned and storage charges shall be recovered from the supplier @2% per day. The amount acquired on account of auctioning shall be deposited to SMVDSB Account.

10. **Penalty:**

Following penalties (calculated on the value of unsupplied material) shall be imposed for delay beyond the prescribed delivery period, unless exempted by the competent authority for valid reasons to be brought on record.

- a) upto 4 days @ 0.5%
- b) From 5th day to 6th day @ 1%
- c) From 7th day to 8th day @ 1.5% and
- d) From 9th day to 10th day @ 2% shall be imposed on each pending item as per the approved rate/quantity mention in the purchase order of the value of the pending supplies.
- e) After 10 days of delay, the purchase order shall be deemed to have been cancelled to the extent of unsupplied material and the material shall be procured from alternative sources at risk and cost of vendor.

Note: Despite cancellation of Purchase Order as stated above; for any valid reason to be brought on record, the Competent Authority may grant extension in the stipulated delivery period; with or without penalty. (Amount to be decided by the Competent Authority).

11. **Payment:**

- i. No Advance payment shall be made.
- ii. Payment shall be released after the satisfactory receipt and inspection / acceptance of complete material against a Purchase Order, at the Engineering Store, Banganga / SMVDNSH Kakryal within a period of 20 days from the date of issuance of GR, through concerned Accounts Section.

12. **Warranty:**

The successful firm shall be responsible for providing a warranty, as applicable, on the supplied material. Warranty Certificates shall be furnished at the time of supply of material at Engineering Store, Banganga / SMVDNSH, Kakryal.

13. **Rights reserved by SMVDSB:**

The Competent authority of SMVDSB reserves the right:

- i. To cancel/ terminate the RFIQ / Rate Approval Order / Purchase Order during the period of its validity without assigning any reason thereof.
- ii. To forfeit the EMD of defaulter supplier.
- iii. Debarring any defaulter firm from any further dealing with Shrine Board for a period of three years.
- iv. Grant of extension with or without imposing penalty, as deemed fit.
- v. To negotiate with the L-1 bidder for establishing reasonability of rates.

14. **Debarring**

If the successful bidder / supplier / firm fail to comply with the terms and conditions of the RFIQ after its successful culmination and placing of rate approval order / purchase order, the firm shall be debarred from further dealing with SMVDSB for a period of 03 years and the EMD/Security Deposit of the firm shall be forfeited without any communication.

15. **Force Majeure:** Any failure or omission to carry out the provisions of the order shall not give rise to any claim by one party against the other, if such failure or omission arises from an "Act of God" which shall include all acts of Natural Calamities such as fire, flood, earthquakes, hurricanes, pandemics or any pestilences or from civil strikes, compliances with any statute or regulations of the Government lock outs and strikes, riots, embargoes or from any other reasons beyond the control of the parties.

16. This is just a RFIQ and not a Purchase Order.

17. The broad terms and conditions have been included. However, other standard terms and conditions of supply may be incorporated in the Purchase Order(s) to be issued in due course.

18. All disputes arising hereto are subject to Jurisdiction of the Courts of Law at Katra / Reasi. The Arbitration proceedings shall be conducted as per "The Arbitration and Conciliation Act, 1996".

Sd/-

(Vipan Bhagat) JKAS

Asstt. Chief Executive Officer

Seal and Sign. of the firm

(Please read all the contents of the RFIQ before the submission of the quotation)



**Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra**

Annexure – “A”

e-RFIQ No. CO/Pur/Elect/624-I/2531

Dated: 07.10.2026

S.No.	Description of Item	Tentative Quantity (6 months)	Required Makes	Make Offered
1.	Geyser 50 litres Type of Geyser: Closed, Wall Mounting: Vertical Star Rating: 5 Star, Pressure: 60 N/-sq. cm & above. Tank: Glass Lined, Warranty: 05 years on tanks and 02 Years on product.	5	Racold, Venus, Havell's, Bajaj, Usha	
2.	Geyser 35 litres Type of Geyser: Closed, Wall Mounting: Vertical Star Rating: 5 Star, Pressure: 60 N/-sq. cm & above. Tank: Glass Lined, Warranty: 05 years on tanks and 02 Years on product	60		
3.	Geyser 25 litres Type of Geyser: Closed, Wall Mounting: Vertical Star Rating: 5 Star, Pressure: 60 N/-sq. cm & above. Tank: Glass Lined, Warranty: 05 years on tanks and 02 Years on product	10		
4.	Geyser 15 litres Type of Geyser: Closed, Wall Mounting: Vertical Star Rating: 5 Star, Pressure: 60 N/-sq. cm & above. Tank: Glass Lined, Warranty: 05 years on tanks and 02 Years on product.	20		
5.	Heat Pillar Specifications: Propeller Fan (4") 2 –Rods (750W each), Thermal Cut-off Warranty: 01 Year	100	Gopi, Havell's, Bajaj, Crompton	
6.	Heat Convector Voltage: 230 Volts, Rated Power: 2000 Watts Frequency: 50HZ, Body Material: Stainless Steel, Warranty: 01 Year	100	Havell's, Bajaj, Usha, Crompton	
7.	Room Heater Double Rod (Ceramic)	200		
8.	Room Heater Single Rod (Ceramic)	200		
9.	Oil filled Heat Radiator 09 fins	100		
10.	Geyser Element Triangle Type 1.5 KW (Big Base)	400	Theta, Bajaj	
11.	Geyser Element Triangle Type 1.5 KW (Small Base)	150		
12.	Thermostat For Geyser 11"	100	ISI	
13.	Thermostat For Geyser 7"	100		
14.	Room Heater Rod (Ceramic)	500		

“Note: The bidder shall have to mention the Make Offered in relevant Column.”

**Sd/-
(Vipan Bhagat) JKAS
Asstt. Chief Executive Officer**

UN-PRICE BID

To,

The Asstt. Chief Executive Officer (VB),
Shri Mata Vaishno Devi Shrine Board,
Katra.

Subject: Supply of Heating Appliances of different types for a period of 06 months.

e-RFIQ No. CO/Pur/Elect/624-I/2531

dated: 07.10.2026

Sir,

I, _____ representative / proprietor of M/s _____ hereby submit my following rates as per the specification / UOM / requirement of Shrine Board. **NET rates inclusive of GST, freight, loading / unloading and other taxes / charges, F.O.R. Engineering Store, Banganga, Katra / SMVDNSH, Kakryal :-**

S. No	Description / Specifications of material	Net rate per Unit
1	Geyser 50 litres , Type of Geyser: Closed, Wall Mounting: Vertical, Star Rating: 5 Star, Pressure: 60 N/-sq. cm & above. Tank: Glass Lined, Warranty: 05 years on tanks and 02 Years on product.	
2	Geyser 35 litres , Type of Geyser: Closed, Wall Mounting: Vertical. Star Rating: 5 Star, Pressure: 60 N/-sq. cm & above. Tank: Glass Lined, Warranty: 05 years on tanks and 02 Years on product.	
3	Geyser 25 litres , Type of Geyser: Closed, Wall Mounting: Vertical, Star Rating: 5 Star, Pressure: 60 N/-sq. cm & above. Tank: Glass Lined, Warranty: 05 years on tanks and 02 Years on product.	
4	Geyser 15 litres , Type of Geyser: Closed, Wall Mounting: Vertical. Star Rating: 5 Star, Pressure: 60 N/-sq. cm & above. Tank: Glass Lined, Warranty: 05 years on tanks and 02 Years on product.	
5	Heat Pillar , Propeller Fan (4"), 2 –Rods (750W each), Thermal Cut-off. Warranty: 01 Year	
6	Heat Convector , Voltage: 230 Volts, Rated Power: 2000 Watts, Frequency: 50HZ, Body Material: Stainless Steel. Warranty: 01 Year	
7	Room Heater Double Rod (Ceramic)	
8	Room Heater Single Rod (Ceramic)	
9	Oil filled Heat Radiator 09 fins	
10	Geyser Element Triangle Type 1.5 KW (Big Base)	
11	Geyser Element Triangle Type 1.5 KW (Small Base)	
12	Thermostat For Geyser 11"	
13	Thermostat For Geyser 7"	
14	Room Heater Rod (Ceramic)	

Notwithstanding anything mentioned in our price bid, we hereby accept all the terms and conditions mentioned in the RFIQ which are being signed in token of my acceptance. We hereby undertake and confirm that I/we have understood the specifications properly and shall supply the material as per the required / higher specifications to SMVDSB.

I further affirm that in case, I fail to abide-by the conditions or upto the entire satisfaction of the Shrine Board; I shall be liable to the penalties under rules. I further hereby declare that my firm is not blacklisted.

Seal & Signature _____ M/s _____

(ON THE LETTER HEAD OF THE FIRM)**BIDDER'S DETAIL**

Name of the Supplier / Party / Firm	
Name of the Authorized Representative	
Complete Postal Address:	
Phone/Landline No	
Mobile No.	
Fax No.	
E-mail Address	
Website Address (if any)	
Bank details for payment through NEFT / RTGS	Name of the Bank:
	Branch
	Account No
	IFSC Code
	MICR No

Note: Also upload a cancelled cheque for verification of above bank details.

Seal and Signature of the bidder

Place:

Date: