Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra

No.CO/Pur/Elect/285-III/1282 **Dated: 13.07.2026**

Request for Inviting Quotations (RFIQ)

For and on behalf of Shri Mata Vaishno Devi Shrine Board; through Chief Executive Officer (herein after referred as SMVDSB), offers are hereby invited from OEMs or their authorized distributors / dealers only for furnishing the **rates for entering into Rate Contract for Supply, Installation, Testing & Commissioning (SITC) including post warranty 05 years Comprehensive Maintenance Contract of Water Purifiers UV of different types for a period of six (06) months** as per the Specifications, Brand / Make mentioned as under:

S. No.	Description / Specifications of Item	Brands / Makes	Tentative Quantity (in Nos) for 06 months
1.	Water Purifier with dispensing capacity of 200 LPH	Eureka Forbes / KENT / Livpure / Havell's	15
2.	Water Purifier with 6-8 ltrs storage capacity		08

Terms and conditions:

1. **Documents to be submitted:**
   i) GST Certificate.
   ii) OEM or its authorized distributor / dealer certificate of the make offered must be submitted along with the quotation.
   iii) RFIQ document, duly signed / stamped, as a token of acceptance of terms & conditions of RFIQ
2. **Earnest Money Deposit (EMD):**
   i. Earnest Money Deposit in the shape of **CDR /FDR / TDR** amounting to **₹ 11,000/-** (**Rupees Eleven Thousand only)** of any Nationalized / Scheduled Bank duly pledged to the FA & CAO, SMVDSB must be enclosed with the quotation.
   ii. Alternatively, the bidders may also transfer the required amount on account of EMD in online mode (**IMPS / NEFT / RTGS**) in the following account of the Shrine Board:

Account No.	:	0097010100000706
Type of Account	:	SB
Banker	:	Jammu and Kashmir Bank Ltd.
Branch	:	Main Branch Katra
IFSC Code	:	JAKA0KATTRA
Title of Account	:	Shri Mata Vaishno Devi Shrine Board

   In case of online transfer, the print-copies of screenshots of transaction must be enclosed with the quotation. **In addition, the full details of the Bank Account from which the transaction has been made shall have to written on the body of the Transaction Screenshot.** The transaction to the account specified above shall only be accepted. **The transaction made to any other account of Shrine Board shall be treated as failure to deposit the prescribed EMD**.
   iii. Furnishing of EMD for an amount less that the stipulated amount mentioned in the RFIQ quoting the exemption as Small Scale Industries or any other reason shall not be entertained and the quotation / offer submitted by the firm shall be rejected out-rightly. The quotation will be considered of only those firms who had submitted requisite EMD.
   iv. The EMDs of all un-successful bidders shall be returned after the issuance of Purchase Order(s).
   v. However, EMD(s) of successful bidder(s) shall be retained as Security deposit(s) and the same shall be released only after the completion of CMC Period, subject

to satisfactory report received from Engineer Incharge, SMVDSB.

3. **Validity:**
   The validity of quotation should be 30 days from the last date prescribed for submission.
3. Quantity mentioned in RFIQ is indicative and can be increased or decreased as per requirement.
4. **The last date for submission of sealed quotations is 20.07.2026 upto 3:00 PM.**
5. **Rates**:
   The rates should be NET inclusive of GST, loading, unloading, labour charges, toll tax, freight and other taxes / charges / F.O.R. Engineering Store, Banganga / installation at site including 05 years Comprehensive Maintenance Contract. The quoted rate shall remain valid **for a period of 06 months** from a date of issuance of Rate Approval Order. (Rates excluding GST and Ex-Shop shall not be considered even after opening of the quotation).
6. **Selection Criteria**:
   The L-1 (lowest) bidder for each item shall be determined based on the lowest total quoted price for that item, considering both the Supply, Installation, Testing & Commissioning (SITC) cost and the Comprehensive Maintenance Contract (CMC) cost together.
7. **Delivery / Completion Period:**
   The SITC work shall be completed within a period of **15 days** from the date of issuance of Job Order(s) to be issued during the validity of Rate Contract. Before participating, the competing firm must ensure that it has the capacity to meet the stipulated timeline criteria. The Shrine Board may or may not extend the delivery period.
8. The conditional, illegible, ambiguous quotation (s) and quotation (s) received after the stipulated date and time shall be out rightly rejected.
9. The material to be supplied strictly should be from the brands / makes / specifications mentioned in the RFIQ. No change in the Brand / Make shall be accepted. Any change in the Brand / Make shall outrightly be rejected.
10. The Board reserves the right to establish reasonability of rates, to negotiate with the L-1 bidder.
11. **INSPECTION / LIFTING BACK OF REJECTED SUPPLIES:**
    a. On receipt, the material shall be inspected / checked by our Inspection Committee and if found of inferior quality/defective, the same will be rejected and the Board shall be at liberty to have the same procured from open market at the risk & cost of the supplier whereby the original supplier shall be liable to pay the extra cost, if any, involved in the process. The Competent Authority, however, may accept the replaced material within the delivery period if it conforms to the approved specifications.
    b. The rejected material shall have to be lifted by the supplier at his own risk and cost within a week's time, failing which storage charges @ 2% per day shall be imposed against the supplier for a period of one week. The penalty amount shall get doubled for each subsequent week and the rejected material in the stores shall be at the risk of the firm. Beyond one month the material shall be auctioned and storage charges shall be recovered from the supplier @2% per day. The amount acquired on account of auctioning shall be deposited to SMVDSB Account.
12. **Penalty:** Following penalties (calculated on the value of unsupplied material) shall be imposed for delay beyond the prescribed period, unless exempted by the competent authority for valid reasons to be brought on record.
    a) upto 4 days @ 0.5%
    b) From 5^{th} day to 6^{th} day @ 1%
    c) From 7^{th} day to 8^{th} day @ 1.5%
    d) From 9^{th} day to 10^{th} day @ 2%
    e) After 10 days of delay, the Job Order shall be deemed to have been cancelled to the extent of unsupplied material and the material shall be procured from alternative sources at risk and cost of vendor.

    Note: Despite cancellation of Job Order as stated above; for any valid reason to be brought on record, the Competent Authority may grant extension in the stipulated

delivery period; with or without penalty.(Amount to be decided by the Competent Authority).

13. **Force Majeure:**
Any failure or omission to carry out the provisions of the order shall not give rise to any claim by one party against the other, if such failure or omission arises from an "Act of God" which shall include all acts of Natural Calamities such as fire, flood, earthquakes, hurricanes, pandemics or any pestilences or from civil strikes, compliances with any statute or regulations of the Government lock outs and strikes, riots, embargoes or from any other reasons beyond the control of the parties.

14. **Payment Terms:**
   i. No Advance payment shall be made.
   ii. 100% payment on account of SITC shall be released within a period of 20 days after the supply of material at ES, Banganga and satisfactory ITC at respective sites viz. Jammu / Katra / Kakryal / enroute track to Bhawan.
   iii. Payment for Comprehensive Maintenance Contact (CMC) shall be made in two equal installments, with each installment due at the end of every six month period (Bi-annually) during CMC Period, subject to the satisfactory report from Incharge Electric Wing, SMVDSB/ SMVDIME.

15. **Warranty / DLP**:
The successful firm shall provide minimum One Year onsite Warranty to SMVDSB on the supplied material. Warranty Certificate shall be furnished at the time of supply of material. The warranty shall start from the date of installation of material at Site.

16. **Comprehensive Maintenance Contract:**
The successful bidder(s) shall also be fully responsible for Comprehensive Maintenance of Water Purifiers UV for a period of 05 years, after the expiry of warranty period / DLP.

17. **Scope of Work for CMC:-**
   a. The successful firm shall undertake the **repair and maintenance of Water Purifiers UV** with original equipments of OEM.
   b. The firm shall ensure the **availability of sufficient stock of spares, accessories and consumables** required for the immediate repair, maintenance or replacement of components in the Water Purifiers UV. This inventory must be **maintained throughout the contract period** at **no additional cost** to the Shrine Board.
   c. The **cost of all consumables and spare parts** shall be deemed to be **included in the quoted contract price** for the Comprehensive Maintenance Contract. No separate payment shall be made for the same during the entire contract period.
   d. The firm must undertake inspection of all Water Purifiers UV on monthly basis to ensure that all **preventive maintenance activities** are carried out diligently and in a timely manner, with **minimum disruption to the operation**.
   e. The firm shall **promptly attend to and rectify** any fault within 24 hours of being reported. Failure to do so may attract penalties as per the terms and conditions of the contract.
   f. The successful firm shall ensure to deploy only technical person(s) for maintenance of Water Purifiers UV.
   g. The successful firm shall ensure the replacement of filters of Water Purifiers at a regular interval.
   h. The successful firm shall maintain a log book to record all maintenance activities performed during the contract period including the date & time of reported incident, nature of complaint, action taken and time of repair / restoration. Each entry shall be countersigned by Incharge Electric Wing / Unit Incharge.
   i. The firm shall paste a sticker on each machine depicting the following information:

Name of CMC Firm:	
Contact Person Name:	
Contact No. :	
Email ID	
Service Log Book maintained by:	

18. **Penalty for CMC:**
    i) If any part of the system goes out of function because of any reason / fault of components, the same has to be addressed / repaired / replaced from the available stock immediately, failing which the penalty as per the following will be imposed on Bidder on the recommendation of Engineer Incharge, SMVDSB:-
        a) Rs. 1,000/- (if not replaced / repaired in 48 hrs)
        b) Rs. 2,000/- (if not replaced / repaired in 60 hrs)
        c) Rs. 3,000/- (if not replaced / repaired in 72 hrs)
        d) Rs. 4,000/- (if not replaced / repaired in 84 hrs)
        e) Beyond the period of 84 hrs, the penalty will be imposed as per the discretion of Engineer Incharge, SMVDSB. The penalty amount will be deducted from any amount due to the Bidder.
    ii) Any misconduct or non-compliance of contractual obligations as prescribed in the contract will attract a penalty of Rs. 1,000/- per event.
    iii) Non-repairing / replacement of faulty equipments despite of repeated request may attract foreclosure / termination of Rate Approval Order including forfeiture of Security Deposit and debarring from further dealing with the Shrine Board for a continuous period of 03 years.

19. **Debarring**
    If the successful bidder fails to comply with the terms and conditions of the RFIQ after successful culmination of the RFIQ and placing of rate approval order / purchase order, the firm shall be debarred from further dealing with SMVDSB for a period of 03 years.

20. **Rights reserved by SMVDSB:**
    The Competent authority of SMVDB reserves the right:
    i. To cancel/ terminate the RFIQ / Rate Approval Order / Job Order during the period of its validity without assigning any reason thereof.
    ii. To forfeit the CDR/FDR of defaulter supplier.
    iii. Grant of extension with or without imposing penalty, as deemed fit.
    iv. To visit the premises of the bidder to verify the production capacity of the bidder / quality of products.

21. This is just a RFIQ and not an Order.

22. The broad terms and conditions have been included. However, other standard terms and conditions of supply may be incorporated in the Rate Approval Order / Purchase Order to be issued in due course.

23. **Procedure for submission of Bid:**
    Bidders are required to submit their bids under 2 bid system with Cover-I (Technical Bid) and Cover-II (Price Bid).

    A. Cover-I (Technical Bid) This cover shall contain: -
    (i) EMD.
    (ii) OEM or its authorized Distributor / Dealership Certificate of the Make / Brand offered
    (iii) Copy of GST certificate
    (iv) RFIQ Document containing **Instructions and Terms & Conditions, duly signed / stamped** on each leaf by the bidder.

    B. Cover II (Price Bid):
    (i) The bidder(s) shall have to quote rates on their letter head(s) only **as per Annexure-A.**
    (ii) The price bid should be absolute and unconditional.
    (iii) Conditional bids shall be rejected.
    (iv) The price bids of only such bidders shall be opened, who qualify in the technical stage.

    C. Both the sealed covers (Technical Bid & Price Bid) shall further be put in a 3rd Envelope duly sealed & super-scribed "**Quotation for SITC including post warranty 05 years CMC of Water Purifiers UV of different types**" against **RFIQ No. CO/Pur/Elect/285-III/1282 dated 13.07.2026**.

24. All such offers must be submitted in person or may be sent by Registered Post /Speed Post/ Courier at following address so as to reach **by or before 3:00 PM (1500 hrs) on 20.07.2026**. The offer(s) received after the due date and time shall not be considered under any circumstance:

Asstt. Chief Executive Officer (VB)
Shri Mata Vaishno Devi Shrine Board,
Central Office, Jammu Road, Katra (J&K) - 182301

25. The quotations shall be opened by the Committee, at Central Office, SMVDSB, Katra in the presence of the bidders who may choose to remain present.
26. The Shrine Board shall not be responsible for any postal delay. Any conditional offer OR offers which are not appropriately sealed as per the format, as explained above, OR offers received after the stipulated date and time, shall not be entertained. Any cutting or overwriting in the Documents will also make the bid liable for rejection.
27. All disputes arising hereto are subject to jurisdiction of the Courts of Law at Katra / Reasi. The Arbitration proceedings shall be conducted as per "The Arbitration and Conciliation Act, 1996".

Sd/-
(Vipan Bhagat) JKAS
Asstt. Chief Executive Officer

Seal and Sign. of the firm

(Please read all the contents of the RFIQ before the submission of the quotation)

Annexure "A"

PRICE BID
(on the Letter Head of the Firm)

To,

The Asstt. Chief Executive Officer (VB),
Shrine Mata Vaishno Devi Shrine Board,
Katra.

Subject: **Quotation for SITC of Water purifiers UV including post warranty 05 years Comprehensive Maintenance Contract.**

Ref. **CO/Pur/Elect/285-III/1282** **dated 13.07.2026**

I, _____ representative / proprietor of M/s_____ hereby submit my following rates as per specification / UOM / / requirement of Shrine Board. The offered rates are NET inclusive of GST / other taxes / FOR Katra / Kakryal and installation at Site(s) including post warranty 05 years Comprehensive Maintenance Contract are as under:

S. No.	Description of item	Make offered	Warranty offered	Unit Price (SITC)	Post warranty CMC cost per Unit	
					Per year	Total for 5 years
1.	Water Purifier UV with dispensing capacity of 200 LPH					
2	Water Purifier UV with 6-8 ltrs storage capacity					

Notwithstanding anything mentioned in our price bid, we hereby accept all the terms & conditions mentioned in the RFIQ which are being signed in token of my acceptance. We hereby undertake and confirm that I / we have understood the specifications properly and shall supply the material as per the required / higher specifications to SMVDSB.

I further affirm that in case, I fail to abide-by the conditions or upto the entire satisfaction of the Shrine Board; I shall be liable to the penalties under rules. I further hereby declare that my firm is not blacklisted.

Seal & Signature _____
M/s _____
Contact Person: _____
Contact Number:_____
E-mail ID: _____

The price to be quoted / offered on the letter head of the firm as per the Price Bid format only.